2-1-1 Help Starts Here

2-1-1 is the new national dialing code for free, non-emergency community, health and disaster information. Like 9-1-1 for emergency service, 2-1-1 has been set aside by the Federal Communications Commission for the public to easily access community information. Callers receive personalized information from a live phone specialist who can answer questions about a variety of nonprofit services and agencies. Phone specialists can also help callers find out where to go to volunteer or donate to their favorite cause.

A Community-Wide Service

Every corner of the community is touched by 2-1-1, from the businessperson who uses 2-1-1 to help an employee find drug treatment, to the family who calls 2-1-1 about financial scams against an elderly grandparent. Military families use 2-1-1 to contact their various service branch's family service hotlines. Law enforcement agencies see scarce resources freed up when inappropriate calls to 9-1-1 decline because the public has another easily-remembered number to call for non-emergency needs.

Search the Database for listings of services in your area. Also, see the Community Bulletin Board for community events and announcements and the Disaster Information page for up to date information about emergency conditions in Santa Clara County.

For Everyday Needs and in Times of Crisis, Dial 2-1-1.

Services: Information and Support

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